

Shipping, Delivery and Returns

Shipping Charges

Within Australia:

- * All orders delivered Australia wide at a capped fee of \$12.
- **Please note that additional delivery charges may apply depending on the final destination of the order, for example if an on-forwarder is required to reach a remote destination. These charges, if applicable, will be advised on confirmation of the order.

International Orders:

Please email our sales manager at admin@firstclassresources.com for a quote on the shipping and freight charges.

Please note that all digital teaching resources may be downloaded instantly upon payment.

Delivery

The processing and dispatch of orders of physical products may take 1 - 2 days and delivery may take between 5 to 10 working days.

Please note that during peak seasons, such as back to school for example, delivery times may be slightly longer.

Returns

Should you receive any item/s damaged or faulty, please contact our sales manager immediately upon receipt of your products at admin@firstclassresources.com.

If the products are to be returned, ensure they are accompanied by proof of purchase from First Class Resources and they are in their original condition, including all accessories and packaging.